GOVERNMENT OF INDIA
PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:5529
ANSWERED ON:16.05.2007
PETITTONS RECEIVED IN THE PMO
Sidhu Shri Navjot Singh

Will the Minister of PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) the number of petitions received from all over the country in the PMO during the last one year, State-wise/Union Teritory-wise;

(b) the nature of grievances/complaints of the various petitions received,

(c) the action taken in this regard;

(d) the number of grievances redressed so far; and

(e) the number of petitions pending for final disposal?

Answer

MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS.(SHRI SURESH PACHOURI)

(a)&(b): The total number of petitions regarding Public grievances received in the public wing of the Prime Minister`s office during the year 2006 was 86747. The petitions mainly related to complaints against public servants, service related grievances, law &, order, unemployment, financial assistance, property/land disputes, etc. The state wise break-up is given in the Annexure.

(c),(d)&(e): All actionable petitions received were scrutinized in the Prime Minister`s Office and forwarded for appropriate action to the authorities concerned.